

**AMENDMENTS TO THE SPECIFICATION**

**Please amend fourth full paragraph appearing on page 29 of the specification as follows:**

The remote management system 2 has processors 4, 4', 4'', and so on, and a remote management apparatus 6 connected to the processors 4, 4', 4'', ... and additional processors by communication lines and capable of transmitting various sorts of information and instructions to the processors and receiving information from the processors.

**Please amend second full paragraph appearing on page 66 of the specification as follows:**

The remote diagnosis apparatus 8 also has a router 8L provided as a communication device for establishing a connection to each of the image output apparatuses 11a<sub>1</sub>, 11a<sub>2</sub>, and 11b<sub>1</sub> via a communication line, a mail server 8M 8E for receiving and managing transferred image data and transfer information transmitted from each of the image output apparatuses 11a<sub>1</sub>, 11a<sub>2</sub>, and 11b<sub>1</sub>, and a printer 8P for outputting a print on the basis of output image data obtained by reproduction processing in one of the standard reproduction processing units 8A, 8B, and the like, or image data obtained by standard reproduction processing performed by one of the workstations 8W<sub>1</sub>, 8W<sub>2</sub>, and the like.

**Please amend the paragraph bridging pages 74 -75 of the specification as follows:**

The controller 18 has a control section 44 which includes a CPU for performing overall operation control of the image output apparatus 11, various instructions, management, etc., and a

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memory (not shown) for storing necessary for operating the image output apparatus 11, and which performs control such that image data and processing information obtained by the above-described components of the image output apparatus are recorded and held in the information recording unit 19. The control section 44 also manages an operation record and operating conditions with respect to each of the images, and information on environmental conditions, e.g., the temperature and the humidity in an environment in which the image output apparatus 11 is installed, and instructs the information recording unit 19 to record and hold this information as management information for a predetermined time period. The controller 18 also has a keyboard 48 and a mouse 50 for inputting signals or commands to perform (to set) processing under various conditions, to set frames to be printed, and the number of prints, to perform color/density correction, etc., a display 51 52 for displaying an image read by the scanner 12, a graphical interface image for setting/registration of various conditions, requirements, and the like relating to operation commands, and a network connection section 46 provided as communication device for establishing a connection to the remote diagnosis apparatus 8 via communication line.